ADULTS AGE 18 + IN DDSN RESIDENTIAL PROGRAM SLED Local Law Enforcement DSS or vets to accepts case or **Ombudsman** or Attorney General's vets to Office ICF/ID Client (regardless where Alleged incident occurs) CTH, SLP or CRCF client **Provider conducts** Provider conducts Provider conducts administrative review administrative review management review If outcome of review indicates: If outcome of review indicates: 1) Employee/volunteer/contract worker did 1) Employee/volunteer/contract not violate a written policy regarding conduct worker did not violate a written policy regarding conduct toward toward consumer. consumer Provider may bring employee/volunteer/ contract worker back to work (no reinstatement Provider may request a reinstatement to DDSN - QM Division prior to completion request needed) of SLED/LLE/AG investigation OR OR 2) Employee/volunteer/contract worker violated 2) Employee/volunteer/contract worker violated a written policy regarding conduct toward a written policy regarding conduct toward consumer consumer Provider must wait for completion of SLED/LLE/AG Provider takes appropriate personnel action based on written policy (no reinstatement request needed) Investigation Once SLED, LLE or AG completes its investigation and finds no substantiation of abuse, provider may request reinstatement of employee to **DDSN - QM Division prior to final** written report from SLED/LLE/AG